

From: DPA EIS Helpdesk
Sent: Tuesday, February 18, 2003 9:56 AM
To: All DPA Statewide Staff; All DPA State Associates; DFYS Eligibility Staff
Subject: Weekend Batch Job Problems
Broadcast to All DPA Statewide Staff, All DPA State Associates, and
DFYS Eligibility Staff
from Systems Operations

Weekend Batch Job Problems

We have been advised that jobs scheduled for Sunday and Monday nights, February 16 and 17, did not run. ITG is going to a new version of the operating system and ran into problems.

This means benefits and notices generated Friday and on over time days Saturday and Monday were not processed.

Another broadcast will be sent later today to advise you when the notices will be sent and benefits will be processed.

We apologize for any inconvenience this may cause.

The Help Desk